Revelex Corporation

Quick Cruise User Guide

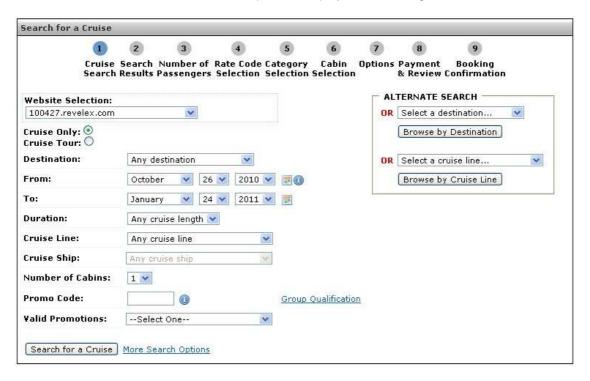


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Power Agent Quick Cruise

This products option is used to search for and purchase cruises without the need to build a quote. There are several methods by which to search. Each is explained below.

- 1. Click the **Products** button. It displays the products menu options.
- 2. Click the Quick Cruise menu option. It displays the following.



Note: Breadcrumbs - Breadcrumbs will be visible on every page of a Cruise search and highlight the current step of the cruise booking process. Breadcrumbs also allow you to return to any previous step of the booking process with one click.

Note: The **More Search Options** link provides an additional search criterion enabling agents to specify an Embarkation date range or Port to search by.

Choose the fields to search by:

- 1. Choose a Website: using the drop down list (if necessary).
- 2. Choose a **Destination**: using the drop down list.
- 3. Choose a Sailing Date: using the drop down list.
- 4. Choose the **Duration:** using the drop down list.
- 5. Choose a Cruise Line: using the drop down list.
- 6. Choose a Cruise Ship: using the drop down list

7. Choose the Number of Cabins: using the drop down list

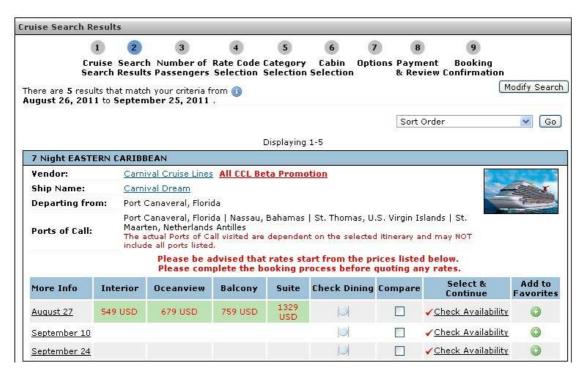
Note: The **Number of Cabins** selection enables the **Multi Cabin** search feature. This will allow you to book up to four cabins simultaneously.

- 8. Enter the appropriate **Promo Code** in the **Promo Code** field.
- 9. Or, select the promotion from the Valid Promotions: drop down list.

Note: It is possible to enter known Promotion Codes and select Promotions from the initial search page

Note: The fields as listed above are not required, if none are selected the returned search will be for all cruise lines, all durations etc. for the current month.

10. Click the **Search for a Cruise** button. It displays the Cruise Search Results page. This page also indicates the total numbers of results based on the initial search criteria.



Vendor Name: Displays a brief summary of the cruise line and picture links of the fleet. When a picture is selected a detailed description of the ship is displayed along with a list of all sailings dates for that ship.

Ship Name: When this link is selected a detailed description of the ship is displayed along with a list of all sailings dates for that ship. Links named **Staterooms**, **Itineraries**, and **Deck Plans**, when selected open in a separate page. A navigation drop down is provided to display other ships in the fleet.

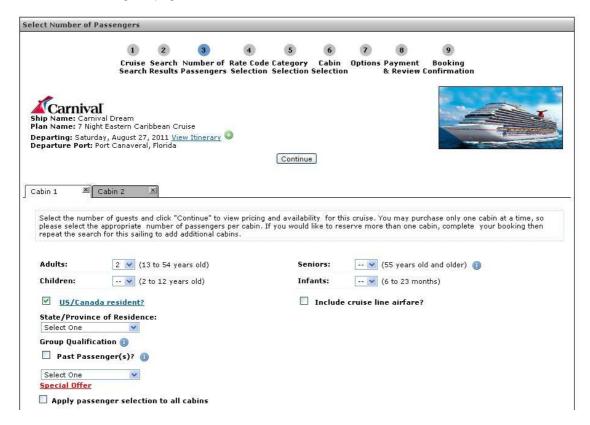
Date: Displays the selected itinerary with links **View Map** (view map of the region), **Check Availability** (to check availability of the itinerary) and links to display more details about the desired cruise and also details about the arrival and departure locations.

Ship Picture: When **Ship Picture** is selected, the page displayed is the same as the one which is displayed when the user selects **Ship Name**.

Check Dining: Clicking on the dining icon for a sailing will display all available dining options for the sailing.

Note: From Prices by category, if available, is another field displayed on this page. It may not be an accurate reflection of the current price. Use it only for guideline.

11. Click the **Check Availability** link for the desired cruise. It displays the Select Number of Passengers' page.

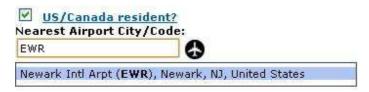


Note: By clicking on the check box next to **Past Passenger**, the Past Passenger number, Gender, Title, First Name, Last Name, and Date of Birth fields will appear for all passengers. (i.e. If you select four passengers then four fields will appear for Past Passenger information). Fill in the necessary information for the appropriate passenger(s) and de-select the non-past passenger guests. Please be aware the Past Passenger Rates will show in the "rate code field" once selecting the fare code. You may be given the option to view the past passenger rate, however, the Past Passenger Rates <u>cannot be booked</u> unless the Past Passenger number and all required information is filled out on this page.

Note: Cabin Tabs For any cruise booking with 2 or more cabins each cabin will be represented by its own tab. Clicking on a cabin's tab will display that cabin's information for viewing and modification.

12. Choose the desired number of passenger types using the drop down lists in the appropriate fields.

- 13. Check the following if applicable:
 - a. Click in the **US/Canada resident** check box for PCL it is required; if you are in a PCL or HAL search the option requires a Nearest Airport Code or City name. Enter a City name or Airport code. In the following EWR was entered after checking the check box.



b. Ensure you click the displayed option (shown above highlighted in blue).

For other cruise lines the following option is displayed when selecting residency.



c. Choose the desired State/Province using the drop-down list. States, are listed alphabetically first and then provinces.

Note: PCL is the only cruise line at this time that requires residency information. There is no pre qualification in the booking process for residency selected on this screen.

d. Click in the **Include cruise line airfare** check box (..) – It displays departure Airport City/Code: field, it displays the **Departure Airport City/Code** field.

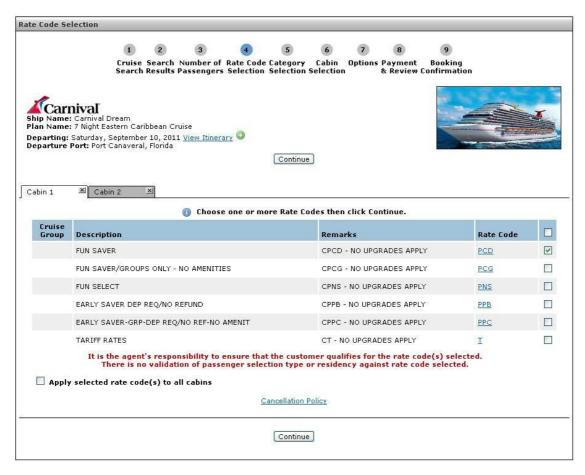


- e. Enter the Departure Airport City or Airport Code (optional)— as you type in the field a list of airports based on airport/city area will be displayed. Choose and airport from the list.
- f. Click in the **Past Passenger** check box It displays the past passenger data fields.

Note: Multiple Passenger Past Passenger Information - On mouse-click the system will show data entry fields to enter Past Passenger information for each passenger associated with the current cabin.

Note: Apply selections to all passengers - On mouse-click the system will duplicate passenger selections (Number of Passengers, State/Province of Residence, Departure Airport, Group ID, etc.) across all cabins.

14. Click the **Continue** button. It displays the **Rate Code Selection & Categories** page.



15. Click the desired Rate Code(s) or Click the **Select All Rates** button to select all rate codes. If all rates are selected the agent is responsible to ensure that the customer qualifies for the rate code selected.

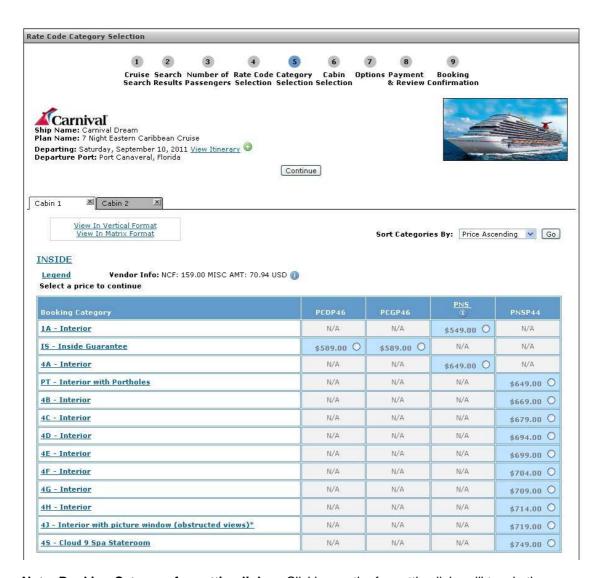
Note: Apply selected rate code(s) to all cabins - will duplicate rate codes across all cabins.

Note: Navigation buttons are provided to view or change what is displayed here.

Rate code descriptions are provided by the cruise line.

If cruise air was added the details will be displayed after the cruise itinerary at the top of the page. It can be removed at this stage by selecting the **Change Number of Passengers** button. On selecting this button, the screen refreshes and displays the Select Number of Passenger page. Then continue from step 10 above.

16. Once the desired rates are selected click Continue.



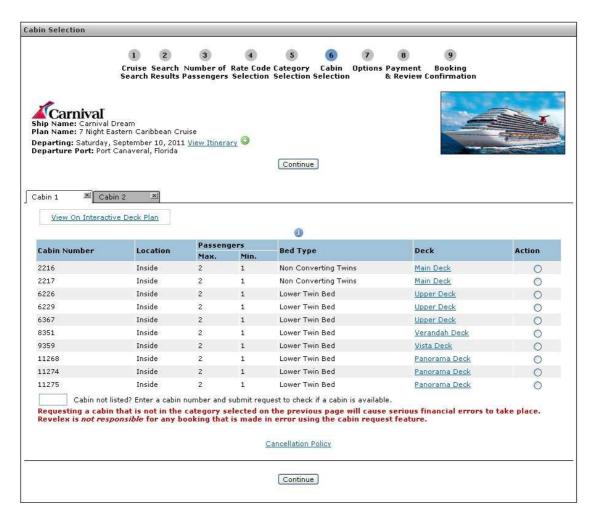
Note: Booking Category formatting links – Clicking on the formatting links will toggle the Booking Category display between the default Vertical format and the Grouped Matrix format.



Note: Clicking on Legend will give a breakdown of the color-coded pricing.

Note: Apply selected category to all cabins - will duplicate category across all cabins.

17. Select the appropriate category and click **Continue**.

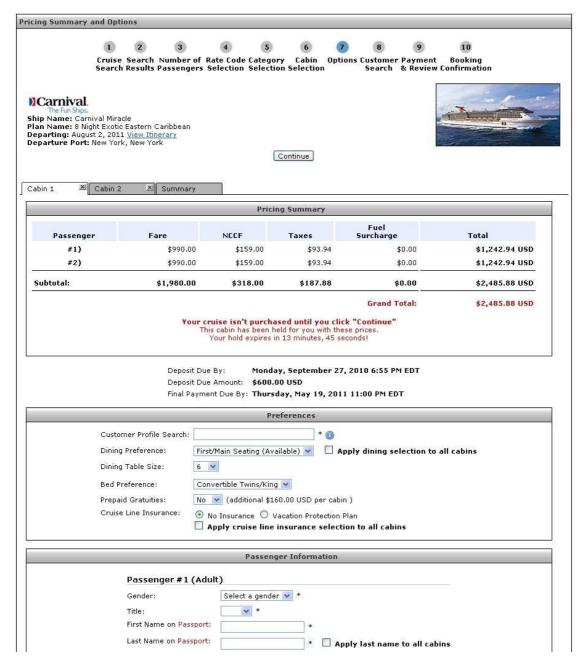


Note: When dealing with actual Cabin Numbers (Not Guaranteed cabins) selecting a cabin number for one cabin will automatically remove that cabin number as an option for your remaining cabins.

Note: The "Apply selected to all cabins" option is not available on this page, cabin number selections must be made individually for each cabin.

Note: View Interactive Deck Plan – will display deck plans with option to zoom in and out as well as highlighting available cabins.

18. Select appropriate cabins and click Continue.



Note: The Summary tab will provide an overview of all cabins.

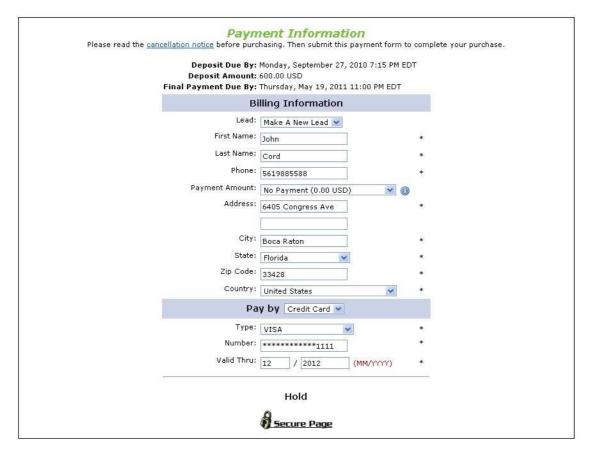
Note: Apply Cruise Line Insurance to all cabins - will select insurance options to all cabins

Note: Apply Last Name to all cabins – will apply the entered name as the last name for all passengers in all cabins

19. Complete the **Preferences** and **Passenger Information** sections and click **Continue**.



20. Select the appropriate customer name – or – click on ${\bf Add\ New\ Customer}$ to enter a new customer into Power Agent.



21. Enter the appropriate payment amount and type for each cabin. Click on **Continue**.

Note: The Continue button will Hold/Book all cabins.



Note: Confirmation pages will be generated individually for each cabin and are viewed separately using the Cabin tabs.

22. Click View Itinerary.

Note: All cabin itineraries will be displayed together in one itinerary page.

Cruise Comparison

The Cruise Comparison tool will display up to four different sailings side by side. This tool is also part of all cruise booking engines in Power Agent.

1. Perform a cruise search from any of the cruise booking tools in Power Agent.

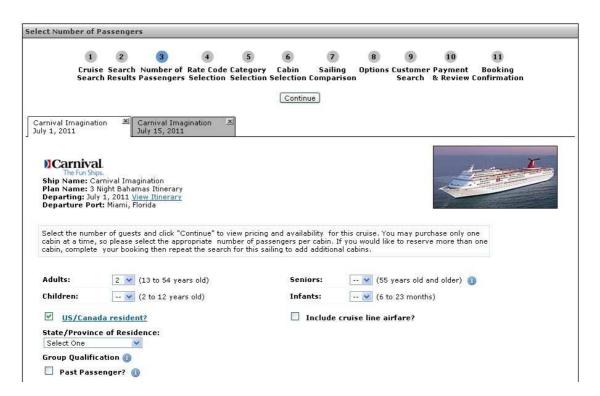
Note: To compare sailings from different cruise lines, use the Quick, Advanced, or Enhanced Cruise.



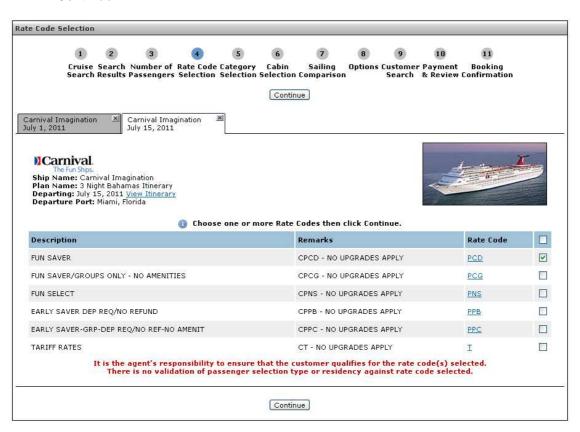
2. Check off the desired sailings from the Cruise Search Results page for comparison. Up to four sailings can be selected.

Note: Once a sailing date has been checked the Check Availability link will be removed.

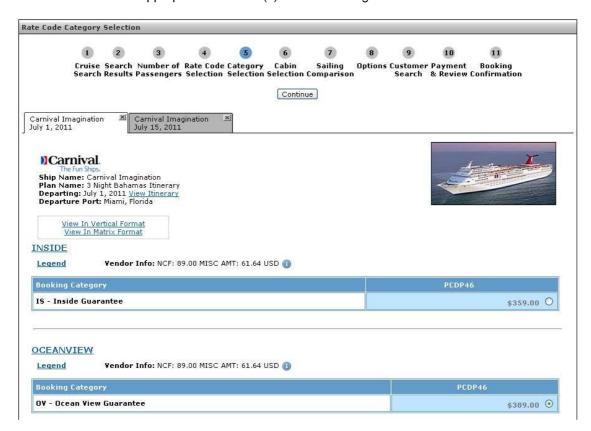
3. Scroll to the bottom of the page and click on View & Compare Selected Sailings.



4. Select the number of passengers and any other qualifiers for each sailing and click **Continue.**

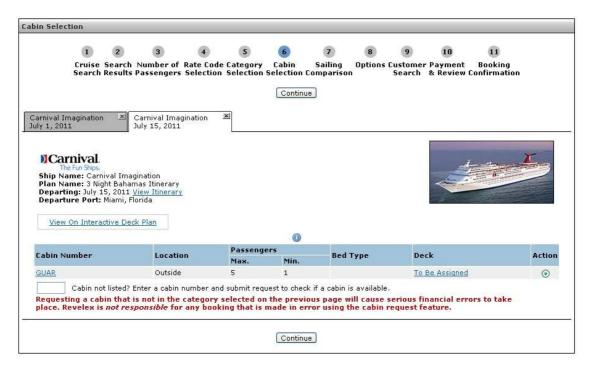


5. Select the appropriate rate code(s) for each sailing and click **Continue**.



6. Select the appropriate category for each sailing and click Continue.

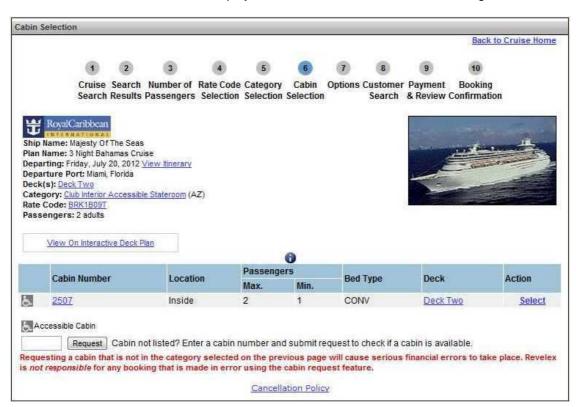
Note: Changing the format the categories are viewed in will change the format in all sailings in comparison.



- 7. Choose the appropriate cabin for each sailing and click **Continue**.
- 8. The sailings will now be viewed side by side.
- 9. Click Select for the desired sailing and continue on normal booking path.

Accessible Cabin Documentation

- 1. Booking an Accessible Cabin through Quick Cruise
- 1.1 From the Home Page click on Quick Cruise
- 1.2 Enter the appropriate search parameters and click on Search for a Cruise
- 1.3 Select a sailing date and click on Check Availability
- 1.4 Select the number of passengers and click on Continue
- 1.5 Select the rate code(s) and click on Continue
- 1.6 Select the appropriate category to book into (for example: category AZ)
- 1.7 Accessible Cabins will now be displayed to book into marked with the following icon:

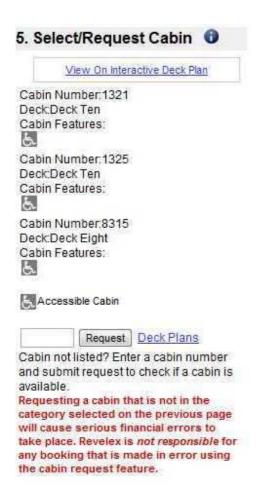


1.8 On the Cruise Options page, be sure to check off the advisory at the bottom of the page that reads: * Please acknowledge that you have selected an accessible (disabled) cabin. This cabin type has limited availability and should only be booked by those passengers that qualify. Please note that the vendor may choose to change your selected cabin without notice if occupying passengers do not qualify for the accessible cabin. If you do not wish to book an accessible cabin please select another cabin or chose another room category.

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	Continue

- 1.9 Continue through the booking process as normal.
- 2. Booking an Accessible Cabin through Fast Path Cruise
- 2.1 From the Home Page click on Fast Path Cruise
- 2.2 Specify Cruise Details: Enter the Cruise Line, Cruise Ship and Sailing Date
- 2.3 **Specify Passenger Details:** Enter the number of passengers. Also enter the state of residency, cruise air option, and past passenger information if needed. Click on **Get Rate Code List**
- 2.4 Select Rate Codes: Check off the needed rate code(s)
- 2.5 **Select Category:** Click on the appropriate category to book into (for example AZ)

2.6 **Select/Request Cabin:** Accessible Cabins will now be displayed to book into marked with the following icon:

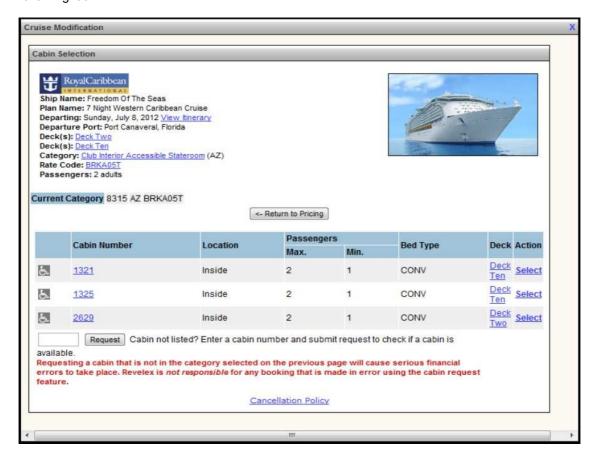


2.7 On the **Cruise Options** page, be sure to check off the advisory at the bottom of the page that reads: * Please acknowledge that you have selected an accessible (disabled) cabin. This cabin type has limited availability and should only be booked by those passengers that qualify. Please note that the vendor may choose to change your selected cabin without notice if occupying passengers do not qualify for the accessible cabin. If you do not wish to book an accessible cabin please select another cabin or chose another room category.

Please acknowledge that you have selected an accessible (disabled) cabin. This cabin type has limited availability and should only be booked by those passengers that qualify. Please note that the vendor may choose to change your selected cabin without notice if occupying passengers do not qualify for the accessible cabin. If you do not wish to book an accessible cabin please select another cabin or chose another room category.

- 2.8 Continue through the booking process as normal
- 3. Selecting Accessible Cabin through the View/Modify PNR
- 3.1 From the Cruise Itinerary page click on View/Modify PNR
- 3.2 Click on Modify PNR
- 3.3 Click on Modify Rate Code, Category, or Cabin

- 3.4 Cruise Modification: Select or change the current rate code. Click on Continue
- 3.5 Cruise Modification: Click on Select for the appropriate cabin category
- 3.6 **Cruise Modification:** Accessible Cabins will now be displayed to book into marked with the following icon:



3.7 **Cruise Modification:** Review the changes made and be sure to check the box for the advisory that reads: * Please acknowledge that you have selected an accessible (disabled) cabin. This cabin type has limited availability and should only be booked by those passengers that qualify. Please note that the vendor may choose to change your selected cabin without notice if occupying passengers do not qualify for the accessible cabin. If you do not wish to book an accessible cabin please select another cabin or chose another room category.

Current Booking				Changes					
Rate Code: BRKA05T				Rate Code: BRKA05T					
Category: Club Interior Accessible Stateroom			Category: Club Interior Accessible Stateroom						
Cabin Number: 8315			Cabin Number: 2629 &						
CPP Tier: None			CPP Tier: None						
Passenger	Fare	NCCF	Taxes	Total	Passenger	Fare	NCCF	Taxes	Total
#)	\$924.00	\$175.00	\$103.52	\$1,202.52 USD	#1)	\$924.00	\$175.00	\$103.52	\$1,202.52 USD
#)	\$924.00	\$175.00	\$103.52	\$1,202.52 USD	#2)	\$924.00	\$175.00	\$103.52	\$1,202.52 USD
Subtotal:	1,848.00	350.00	207.04	\$2,405.04 USD	Subtotal:	\$1,848.00	\$350.00	\$207.04	\$2,405.04 USD
				Change Differ New Commission					
				cted an accessible alify. Please note					
			not qualify	for the accessible	cabin. If you	do not wish	to book an		

3.8 Continue through the modification process as normal